

A Simple Introduction to

# Starting a Small Business

How to successfully plan and launch your small business.





A Greene County Economic Development Publication www.InvestinGreene.com

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# INTRODUCTION

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# Are You Naturally Entrepreneurial?

Starting a new small business is an exciting undertaking with numerous risks and rewards. You get to be your own boss, create your own schedule, and engage in work that you truly enjoy. But you also have to commit long hours, deal with unforeseen setbacks and mitigate unexpected hurdles. Succeeding at a small business ownership requires persistence, ingenuity and intense strategizing.

entrepreneurs:

- under pressure.

### Is Entrepreneurship For You?



#### Here are a few character traits that are commonly associated with successful

**Risk-Taking:** Entrepreneurial ventures are defined by uncertainty and risk. If you are the kind of person who avoids risk at all cost, then entrepreneurship may not be the best fit for you. However, if you love to leap into the unknown, taking calculated risks if necessary, then you have a true entrepreneurial spirit.

• Independence: Being your own boss means making all the necessary decisions independently, and without concern for the approval of others. You will need to trust your own inner compass, despite all else, and remain decisive and focused



There are distinct character traits associated with small business owner success, including the ability to accept support from a wider community.

- **Persuasiveness:** As an entrepreneur, you will benefit greatly from the powers • of persuasion. Brilliant ideas are useless until you can get your customers, employees and potential lenders or partners on board with your vision. Learning to create a well-crafted argument based on current research will serve you well.
- **Negotiators:** Negotiation is the name of the small business game, so you can expect to negotiate everything from property leases to contract terms to job rates. Polished negotiation skills will help you meet your bottom line and keep your business running smoothly.
- Creative: Can you think outside the box? Are you able to brainstorm a solution to almost any dilemma? Successful entrepreneurs think in original and creative ways, approaching problems with a willing, curious and playful mind.
- Supported: Strong community support and mentorship from seasoned business owners are critical for the long-term success of your new business. There is no greater educator than experience itself, and your support system will provide an invaluable reserve of information gleaned from long-term experience.

# **CHAPTER 1**





### Planning

### The Business Plan

#### A Roadmap for Success

A business plan is a guide or roadmap of your business that outlines your goals and describes the steps required to achieve them. According to Entrepreneur.com, it is simply "a written description of your business's future."

A well-drafted business plan includes the following:

- **Executive Summary** Overview, including company profile & goals. •
- **Company Description -** What differentiates you from competitors. •
- Market Analysis Market research & competitor research.
- Organization & Management Business structure.
- Service or Product Line Your product or service and its lifecycle.
- Marketing & Sales Sales & marketing strategies. •
- Funding Request Information required for a funding request. •
- **Financial Projections -** Financial projections to back up request.
- Appendix Resumes, credit history, permits, leases, etc.



If you are just starting a business, you won't have as much information as an established company. Instead, focus on your experience and background as well as the decisions that led you to start this particular enterprise.

Demonstrate your market research thoroughly. In your market analysis, include information about a need or gap in your target market, and how your particular solutions can fill it. Convince the reader that you can succeed in your target market, and then address your future plans.

"Ask yourself: Beyond basic you really selling?"

Envisioning your business in 3-5 years allows you to anticipate financial projections and make funding requests if necessary.

# products or services, what are

- U. S. Small Business Administration



## CHAPTER 2

### **A Business Structure** How Will Your Business Operate?

Sole proprietorship or Limited Liability Company? Cooperative or corporation? The business structure you choose will have legal and tax implications. Listed below are the basic types of business structures and their differences:

- Sole Proprietorship You alone own the company and are responsible for its assets and liabilities.
- Limited Liability Company An LLC is designed to provide the operational flexibility of a partnership.
- to provide a service that benefits all member-owners.
- for larger, established companies with multiple employees.
- **Partnership** There are several different types of partnerships, which depend on the nature of the arrangement and partner responsibility for the business.
- are taxed only on the personal level.

### **Choosing a Business Structure**



limited liability features of a corporation and the tax efficiencies and

• Cooperative - People form cooperatives to meet a collective need or

• **Corporation** - A corporation is more complex and generally suggested

• **S Corporation** - An S Corporation is similar to a C corporation but you

A sole proprietorship is the simplest and most common structure chosen to start a business. It is an unincorporated business owned and run by one individual with no distinction between the business and you, the owner. You are entitled to all profits and are responsible for all your business's debts, losses and liabilities.

You do not have to take any formal action to form a sole proprietorship. As long as you are the only owner, this status automatically comes from your business activities. In fact, you may already own one without knowing it. If you are a freelance writer, for example, you are a sole proprietor.

When determining a business structure, it is best to talk to your accountant or attorney. If you don't have a trusted accountant or attorney, ask your local Chamber of Commerce for a referral.



There are advantages and benefits to each business structure. Determining your business size, goals and needs will naturally help you determine the best structure.

## CHAPTER 3

### Obtaining Licenses & Permits





### Licenses & Permits

#### Making it Official

Before launching your new business, you must make it official. There are certain federal and state licenses and permits you may need to obtain in order to legally operate your new business.

Examples of businesses requiring licenses are: restaurants, motor vehicle repair shops, beauty salons and barber shops, food establishments, and child day care centers.

Not sure which permits or licenses your business will need to legally operate? Start with the U.S. Small Business Administration's helpful search feature by visiting www.sba.gov/licenses-and-permits, and entering your zip code and business type. This will return a list of required licenses and permits, including appropriate links.

For New York residents, visit the N.Y. License Center's Business Wizard at <u>bw.licensecenter.ny.gov/</u> to determine guidelines for compliance in New York State.

### **Business Law & Regulations**





### **CHAPTER 4**

### Laws & Regulations

#### Legal Requirements

Even as a small business owner, you are subject to some of the laws and regulations that apply to large corporations. You will need to understand legal issues that may arise during the course of conducting business, and which resources are available to help you navigate legal concerns. Laws vary greatly from industry to industry, but will fall into one of the following categories:

- Industry Laws & Regulations Laws pertaining to your industry.
- Employment & Labor Laws Federal & state laws that apply to your workforce. More info @ www.sba.gov/content/employment-labor-law
- Fair Practice Law Antitrust Laws to protect your business's integrity. More info @ www.sba.gov/content/understanding-fair-practice
- Navigating Legal Concerns -

More info @ www.sba.gov/content/handling-legal-concerns



You may need to learn the basics legal rules when it comes to advertising, hiring, online operation, privacy laws, environmental regulations & more. Here are the most common laws that affect small businesses, and links to further information about each law from the U.S. Small Business Administration:

- 1. Advertising & Marketing Law www.sba.gov/content/advertising-and-marketing-law
- 1. Finance Law More info @ www.sba.gov/content/finance-law-0
- 2. Intellectual Property Law content/intellectual-property-law
- 3. Online Business Law sales-tax-over-internet
- 4. Privacy Law information. More info @ www.sba.gov/content/privacy-law
- 5. Regulation of Financial Contracts regulation-financial-contracts
- 6. Workplace Safety & Health Law

Laws that pertain to advertising, labeling and marketing. More info @

The financial laws that protect businesses, investors and customers.

Protect your great idea, name or logo with a registered trademark, file a patent or copyright your work. More info @ www.sba.gov/

Legal guidelines for collecting sales tax on business transactions completed online. More info @ www.sba.gov/content/collecting-

Requirements for protecting sensitive consumer and employee

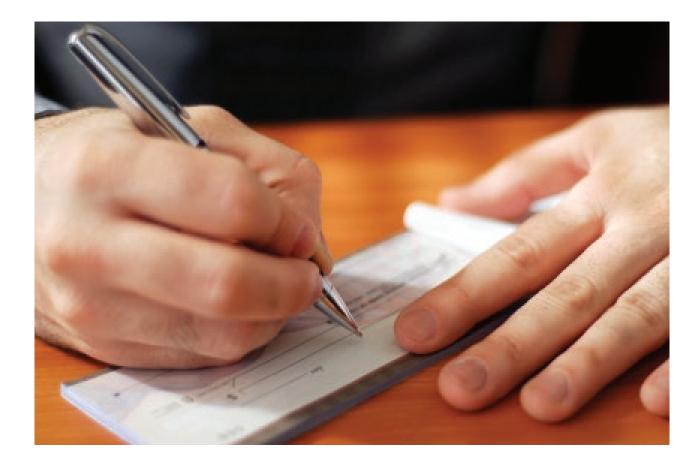
Business transacted outside of your state must comply with the Uniform Commercial Code (UCC). More info @ www.sba.gov/content/

More info @ www.sba.gov/content/workplace-safety-healthlaws



## CHAPTER 5

#### **Finance Your Business**



### Finance Your Business Creating a Good Foundation

Improve your odds of business success by understanding your financing needs as well as the options that are available to help you start, manage and grow your business.

Small business operation is purely a numbers game. Do you have enough seed money to open your business? Is there enough cash left in the bank to maintain ongoing business costs? Are you in need of a business loan or grant to help you get started? What are your projected startup costs? How much will your business have to gross to break even? Have you factored in the cost of hiring employees and leasing a retail space? Or, for online businesses, have you factored in the cost of designing an ecommerce website and developing a healthy marketing plan?

Not sure how much startup money your new business will need? Try using this helpful startup cost calculator to crunch the numbers: <u>www.entrepreneur.com/</u> calculators/startingcosts.html.



The blueprint of any successful business starts and ends with the numbers. Create & maintain an excellent financial plan, and you are well on your way to success.

Here is a list of items you will need to consider when mapping out your business financial plan, along with a brief description of each item:

• Estimating Startup Costs

Seed money, one-time costs & ongoing costs, as well as fixed & variable expenses.

- Using Personal Finances Healthy personal finances will positively affect your business finances.
- Preparing Financial Statements

You will need to prepare important financial documents, such as balance sheets and income statements.

• Developing a Cash Flow Analysis

Cash flow is critical at every part of the business cycle from startup to expansion.

Breakeven Analysis

It is important to understand when your company will break even and when it will begin to make a profit.

• Borrowing Money for Your Business

Before seeking out financial assistance for your business, you have to have concrete numbers in mind and an explanation as to the precise function of these funds.

# **CHAPTER 6**





### Explore Loans, Grants & Funding

### Loans, Grants & Funding A Variety of Options

Small business loans, grants and other financial assistance are available in every community, and it is highly recommended that you take advantage of these resources to help get your business off the ground.

For instance, in Greene County, NY there are two economic development loan programs for job-creating business expansion projects: the <u>Quantum Fund</u> and the <u>Microenterprise Assistance Program</u>. In addition to the two loan programs, the Department can connect you to business planning services, <u>additional loan resources</u>, workforce training incentives and site selection assistance.

The U. S. Small Business Administration offers very specified loans with differing eligibility criteria and application processes. Visit <u>www.sba.gov/loanprograms</u> to learn more about the various SBA loan programs.

"Greene County Economic Development, Tourism & Planning works throughout Greene County with companies of all sizes, including business start-ups, to grow and expand their businesses."

- Buy in Greene/Invest in Greene

# CONCLUSION

### Taking the First Step





## **CONCLUSION**

#### Taking the First Step

While there are risks involved in starting a small business, there are also great rewards for those who plan carefully with the help of local business communities and resources. We encourage you to consider locating your business in Greene County, giving you the best of both worlds: living in a tranquil setting with spectacular natural beauty without giving up the luxuries and sophistication of large urban areas. Our robust tourism industry, combined with proximity to important metro areas, makes us a great place to establish a business.

Greene County is located in the Great Northern Catskills and Upper Hudson Valley, giving it close access to large markets like New York, Boston and Albany. Unlike big cities, however, your business dream is not too small for Greene County to be interested. Our economic development team is focused on small business creation and Main Street development. We treat small businesses like big businesses and work tirelessly to improve the physical, social and economic vitality of these critical areas of our communities.

We hope you enjoy your journey towards new business ownership! Please like us on our social channels so you can get more tips and stay surrounded and inspired by successful business owners.







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